



Oct 8, 2011

**TO WHOMSOEVER IT MAY CONCERN**

Ram and his team at Nathan Research have been engaged with US Home Systems for more than five years. The engagement which began with the task of developing a Supply Chain Strategy and a business transformation roadmap, has evolved into supporting me and the rest of the management team in a variety of operational areas – Product & Program launches, Market Expansion, Pricing, Sales & Operations Planning, Business & Organizational Modeling, Operations Reviews, and Analysis and Reporting for internal and external stakeholders including our strategic partner, The Home Depot. The contributions from his team have been extremely valuable and have helped us in achieving and exceeding our objectives in revenue growth, operational efficiency and customer satisfaction. The process and system discipline that the team has institutionalized has helped us mature as an organization. Their commitment to us makes them an effective and capable extension of our own organization. They have helped us in building and deploying software and technology solutions in Store DIY systems, Internet Marketing, Digital Sales Presentation, Leads & Sales Management, Customer Relationship Management and Business Analytics, using their software development center/resources in India which they pair with local resources.

I would strongly recommend your business consider utilizing their services, given their knowledge base, problem-solving capability, a no-nonsense approach to execution and their sense of professional discipline and integrity. Please feel free to call to discuss any of the areas on which I have made comments.

A handwritten signature in blue ink that reads "Murray Gross". The signature is fluid and cursive, with the first name "Murray" being more prominent than the last name "Gross".

Murray Gross  
Chairman & CEO  
US Home Systems  
2951 Kinwest Parkway  
Irving, TX 75063



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